

Co-funded by the Erasmus+ Programme of the European Union

WE EXTEND THE HORIZONS- WE IMPROVE PROFESSIONAL SKILLS OF STAFF OF THE DISTRICT LABOUR OFFICE IN RUDA ŚLASKA

The District Labour Office in Ruda Śląska in term: 01.12.2016- 30.06.2018 realizes the project "We extend horizons - training for employees of District Labour Office in Ruda Śląska" that is co-financed by the European Union under the Erasmus + programme (sector: Adult Education).

The project participants are employees of the District Labour Office in Ruda Slaska jointly pursuing its statutory objectives and mission of the institution by providing high quality support and services directed to the unemployed and employers.

Implementation of the project, including the realization of training, gives the opportunity to look for new solutions to support our customers- the unemployed with a particular focus on disadvantaged groups, as well as the ones who are interested in setting up their own businesses and entrepreneurs.

The main objective of this project is to improve skills among project participants in terms of customer support, by learning new methods and tools of activation of the unemployed, as well as the development of entrepreneurial attitudes among adults.

Implementation of training activities will improve the knowledge of labour market institutions and the business environment in the UK, as well as gain knowledge about possibility of creating international partnerships and projects in this field.

Within the project there are 3 courses planned for 20 participants in total:

- 1. Group tailor- made trainings:
- -Improving skills in the field of development of cooperation with individual clients and institutions, to effectively and professionally activate the unemployed, with particular emphasis on disadvantaged groups.
- Evolution and development of entrepreneurial attitudes among adults
- 2. Individual training connected with creating international projects.

This action will contribute to foster creativity and innovation and to create new initiatives for development of the institution, as well as effective cooperation with customers and development of entrepreneurship.

Employees of the District Labour Office in Ruda Slaska through participation in above English-language trainings will be able to improve their language skills, as well as deepen their knowledge about the culture and customs of European countries.

The knowledge, experience and established / developed cooperation will be used in daily work and the implementation of further projects that are an important factor in developing and strengthening the activities of the District Labour Office, and thus our customers.

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