



## Co-funded by the Erasmus+ Programme of the European Union

### EXTENDED HORIZONS OF EMPLOYEES OF THE DISTRICT LABOUR OFFICE IN RUDA SLASKA

Employees of the District Labour Office in Ruda Śląska within the framework of the project "We extend horizons - training for employees of District Labour Office in Ruda Śląska" co-financed by the European Union under the Erasmus + programme (sector: Adult Education), had the opportunity to participate in two trainings.

In June 2017 ten employees of the District Labour Office in Ruda Śląska participated in tailor-made training "Improving skills in the field of development of cooperation with individual clients and institutions to effectively professionally activate the unemployed, with particular emphasis on disadvantaged groups". This activity took place in Plymouth (UK) and was implemented by Almond Vocational Link.

The participants of the training improved their knowledge, among others in the field of: working methods, tools and forms of support for the unemployed (especially people belonging to disadvantaged groups), which are used in Great Britain, as well as similarities and differences between the British and Polish market in the context of employment and education.

Participation in the training gave an unique opportunity to learn how various institutions on the British labour market work, including among others JOB CENTRE PLUS which is the equivalent of the Polish Labour Office and SHEKINAH MISSION operating in the field of social inclusion of people in a special situation (homeless people, addicts, ex-convicts).

Employees of the District Labor Office in Ruda Śląska through participation in the above mentioned training they have developed their professional skills and competence in the field of customer service.

In October 2017 two employees of the project department developed their skills connected with creation and implementation of projects, during the training called: "Efficient and effective project management for EU funded projects", organized in Barcelona by Shipcon Limassol Ltd. The course was attended by 22 people from 12 different countries. This experience helped them establish partnership, which should result in further projects.

Experience of the trainer let the participants learn about new methods and tools used in the planning and implementation of projects (including international projects) as well as managing them in effective way.

People participating in the above trainings use the acquired knowledge and experience in their daily work and during planning further ventures.

In April 2018, there will be the last training as a part of the project "We extend horizons - training for employees of the District Labour Office in Ruda Śląska", which will be helpful in improving the qualifications and skills of the staff in the field of shaping and development of entrepreneurial attitudes among adults.

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